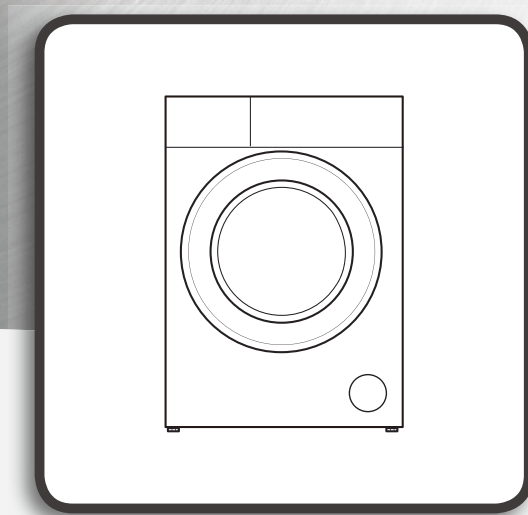


**Whirlpool**



## **Health & Safety, Use & Care, Installation Guide**

**Front Load Washer**

**Models:**

FWMD10512GW

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# USER MANUAL

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THANK YOU FOR BUYING A WHIRLPOOL PRODUCT.



Read operator's manual

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## SAFETY INSTRUCTIONS

## IMPORTANT TO BE READ AND OBSERVED

Before using the appliance, read these safety instructions. Keep them nearby for future reference. These instructions and the appliance itself provide important safety warnings, to be observed at all times. The manufacturer declines any liability for failure to observe these safety instructions, for inappropriate use of the appliance or incorrect setting of controls.

⚠ Very young children (0-3 years) should be kept away from the appliance. Young children (3-8 years) should be kept away from the appliance unless continuously supervised. Children from 8 years old and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge can use this appliance only if they are supervised or have been given instructions on safe use and understand the hazards involved. Children must not play with the appliance. Cleaning and user maintenance must not be carried out by children without supervision.

Never open the door forcibly or use it as a step.

### PERMITTED USE

⚠ CAUTION: The appliance is not intended to be operated by means of an external switching device, such as a timer, or separate remote controlled system.

⚠ This appliance is intended to be used in household and similar applications such as: staff kitchen areas in shops, offices and other working environments; farm houses; by clients in hotels, motels, bed & breakfast and other residential environments.

⚠ Do not load the machine above the maximum capacity (kg of dry cloth) indicated in the programme table.

⚠ This appliance is not for professional use. Do not use the appliance outdoors.

⚠ Do not use any solvents (e.g. turpentine, benzene), detergents containing solvents, scouring powder, glass or general purpose cleaners, or flammable fluids; do not machine wash fabrics that have been treated with solvents or flammable liquids.

### INSTALLATION

⚠ The appliance must be handled and installed by two or more persons - risk of injury. Use protective gloves to unpack and install - risk of cuts.

If you want to stack a dryer on top of your washing machine, first contact our After-Sales Service or your specialist dealer to verify whether this is possible. This is only possible if the dryer is attached to the washing machine by means of appropriate stacking kit available through our After-Sales Service or your specialist dealer.

⚠ Move the appliance without lifting it by the worktop or top lid.

⚠ Installation, including water supply (if any) and electrical connections and repairs must be carried out by a qualified technician. Do not repair or replace any part of the appliance unless specifically stated in the user manual. Keep children away from the installation site. After unpacking the appliance, make sure that it has not been damaged during transport. In the event of problems, contact the dealer or your nearest After-sales Service. Once installed, packaging waste (plastic, styrofoam parts etc.) must be stored out of reach of children - risk of suffocation. The appliance must be disconnected from the power supply before any installation operation - risk of electric shock. During installation, make sure the appliance does not damage the power cable - risk of fire or electric shock. Only activate the appliance when the installation has been completed.

⚠ Do not install your appliance where it may be exposed to extreme conditions, such as: poor ventilation, temperatures below 5 °C or above 35 °C.

⚠ When installing the appliance make sure that the four feet are stable and resting on the floor, adjusting them as required, and check that the appliance is perfectly to level using a spirit level.

⚠ If the appliance is being installed on wood or "floating" floors (certain parquet and laminate materials), secure a 60 x 60 x 3 cm (at least) sheet of plywood to the floor then place the appliance on top of this.

⚠ Connect the water inlet hose(s) to the water supply in accordance with the regulations of your local water company.

⚠ For cold fill only models: do not connect to the hot water supply.

⚠ For models with hot fill: the hot water inlet temperature must not exceed 50 °C.

⚠ The washing machine is fitted with transport bolts to prevent any possible damage to the interior during transport. Before using the machine, it is imperative that the transport bolts are removed. After their removal, cover the openings with the 4 enclosed plastic caps.



⚠ After installation of the device, wait a few hours before starting it so that it acclimates to the environmental conditions of the room.

⚠ Make sure that the ventilation openings in the base of your washing machine (if available on your model) are not obstructed by a carpet or other material.

⚠ Use only new hoses to connect the appliance to the water supply. The old hose-sets should not be reused.

⚠ The supply water pressure must be in the 0.03-1 MPa range.

### ELECTRICAL WARNINGS

⚠ It must be possible to disconnect the appliance from the power supply by unplugging it if plug is accessible, or by a multi-pole switch installed upstream of the socket in accordance with the wiring rules and the appliance must be earthed in conformity with national electrical safety standards.

⚠ Do not use extension leads, multiple sockets or adapters. The electrical components must not be accessible to the user after installation. Do not use the appliance when you are wet or barefoot. Do not operate this appliance if it has a damaged power cable or plug, if it is not working properly, or if it has been damaged or dropped.

⚠ If the supply cord is damaged, it must be replaced with an identical one by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard - risk of electric shock.

### CLEANING AND MAINTENANCE

⚠ **WARNING:** Ensure that the appliance is switched off and disconnected from the power supply before performing any maintenance operation; never use steam cleaning equipment - risk of electric shock.


### DISPOSAL OF PACKAGING MATERIALS

The packaging material is 100% recyclable and is marked with the recycle symbol ♻.

The various parts of the packaging must therefore be disposed of responsibly and in full compliance with local authority regulations governing waste disposal.

### DISPOSAL OF HOUSEHOLD APPLIANCES

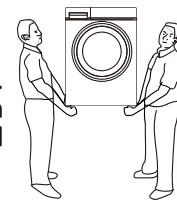
This appliance is manufactured with recyclable or reusable materials. Dispose of it in accordance with local waste disposal regulations. For further information on the treatment, recovery and recycling of household electrical appliances, contact your local authority, the collection service for household waste or the store where you purchased the appliance. By ensuring this product is disposed of correctly, you will help prevent negative consequences for the environment and human health.

The symbol  on the product or on the accompanying documentation indicates that it should not be treated as domestic waste but must be taken to an appropriate collection center for the recycling of electrical and electronic equipment

## INSTALLATION INSTRUCTIONS

### Transport

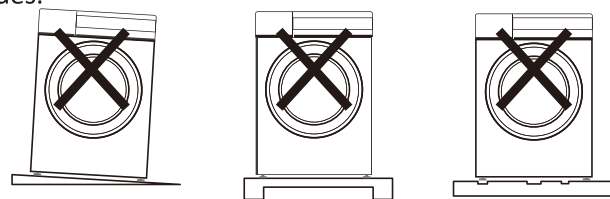
Transport must be handled by two persons. Two persons should respectively stand on two sides of the washing machine and hold with both hands to transport the washing machine.



### Placing the washing machine correctly

The washing machine must be installed on firm, flat and slip-proof ground. Do not place the washing machine on carpeted or wood covered floor. It is forbidden to place the washing machine on a ground platform and rack.

The washing machine must keep a minimum distance of 10 cm away from the wall or the hard reflector on three sides.



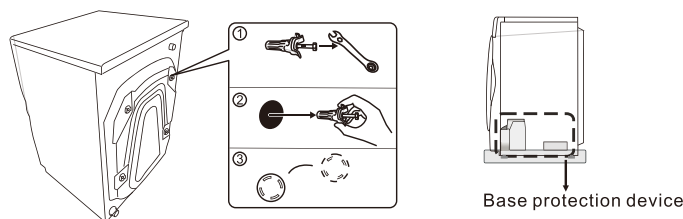
1. On sloping ground 2. On ground platform and rack 3. On uneven ground

### Removing transport bolts and base protector

To protect the washing machine during transport, the internal structure of the washing machine is fastened with four transport bolts. All the transport bolts should be removed before use. (If the bolts are not removed, the washing machine will vibrate vigorously, generate loud noises and function improperly during spinning.)

1. Loosen the transport bolts (four pieces) with a wrench.
2. Shake the bolts left and right to pull them out.
3. Align the bolt covers with the original bolt holes and press until they fit.

- Please keep the transport bolts safe. They are necessary to make a move.
- Do not remove the base protector before use, as shown in the figure, or the washing machine will function improperly.



### Level adjustment

If installed on an uneven place, the washing machine will generate abnormal noises or vibrations or function abnormally when in use.

1. The feet of the washing machine (the four feet are all adjustable) can be adjusted by the following method:

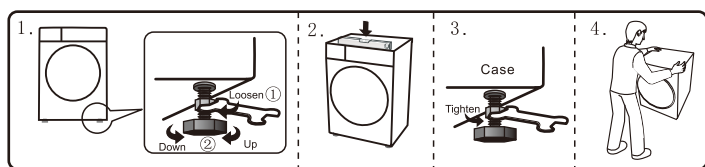
1. Loosen clockwise the locking nuts of the washing machine feet with the wrench and rotate the feet to adjust the height so as to make the washing machine level.

2. When allowed by conditions, use a level meter to check the adjusted state of the washing machine and make calibration when necessary.

Note: all four feet must reliably touch the ground and stand on the ground firmly.



3. Tighten the locking nuts counterclockwise with the wrench to lock the nuts to the bottom of the case.
4. After adjustment, press the diagonal corners of the top cover of the washing machine by a proper force with two hands to confirm that the washing machine is stable.



### Choosing water tap

Water tap type: (The opening of the water tap should be flat.)

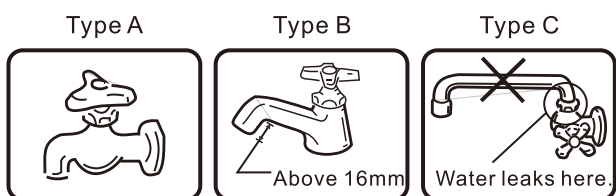
Type A: most suitable type

Type B: the water tap length must be greater than 16 mm, or the universal joint cannot be installed.

Type C: Water may leak from the position as shown in the figure.

CAUTIONS:

- Do not connect to a hot water source of over 50°C.
- If the water tap used is not suitable, replace with a suitable one.

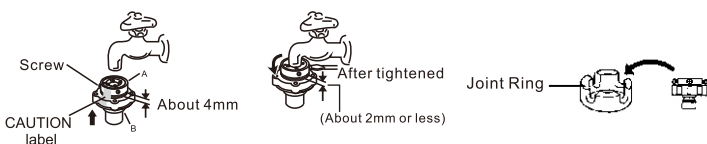


### Connecting the inlet hose

Note: The new inlet hose in the attachment must be used. The old inlet hose cannot be repeatedly used.

#### How to attach the inlet hose

1. Loosen the four screws and slide the top of the inlet hose Hose Joint (section A in the figure) onto the faucet. Then, securely tighten the four screws provided with the inlet hose Hose Joint by using a screwdriver to secure the top of the joint to the faucet.
2. Remove the CAUTION label from the inlet hose.
3. Turn the male coupler on the joint (section B in the figure) clockwise to attach it securely to the top of the joint (section A in the figure).



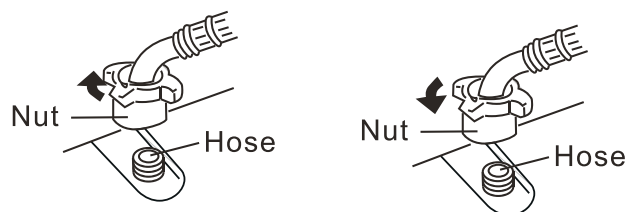
CAUTIONS:

If outer diameter of faucet is larger than caliber of the Joint Ring, loosen the four screws and remove the Joint Ring from the inlet hose.

### Connecting Water Inlet Hose to the Washer

Turn the nut clockwise till the nut is tight while holding the hose.

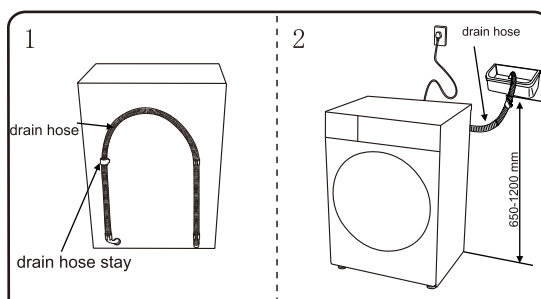
Turn the nut counterclockwise after turning the faucet off if you want to detach the water inlet hose.



### Connecting the Drain Hose

1. When the machine is not in use, put drain hose at the back of machine (figure 1).
2. When in operations, put drain hose into drainage duct (figure 2); you can also put end of drain hose into sewer, leaving space between end of drain hose and sewer elbow to avoid difficulty in draining water out of washing machine.
3. Clean filter in pump periodically to keep the washing machine working normally.

Note: Do not take off drain hose to avoid drainage problems.



# PRODUCT INFORMATION AND OPERATING INSTRUCTIONS

THANK YOU FOR BUYING A WHIRLPOOL PRODUCT.

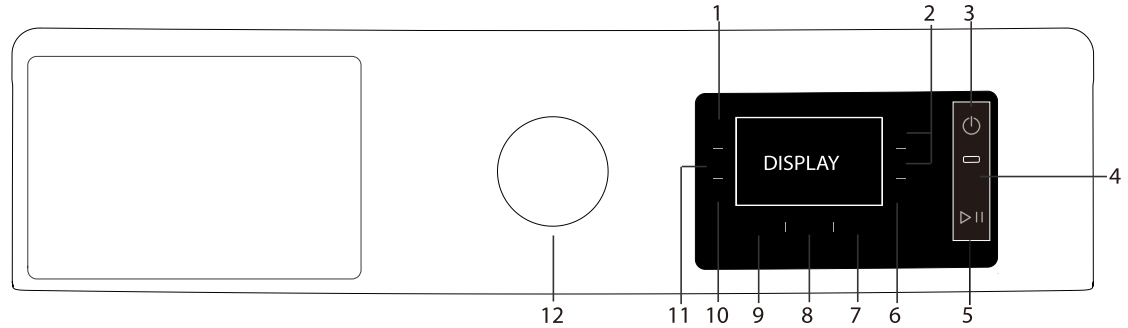
**Before using the appliance carefully read the Health and Safety guide.**



Before using the machine, it is imperative that the transport bolts are removed. For more detailed instructions on how to remove them, see the Installation Guide.

## CONTROL PANEL

1. RAPID button
2. SCROLL UP / SCROLL DOWN buttons
3. ON/OFF button
4. OZONE button and indicator light
5. START/PAUSE button
6. CONFIRM / KEY LOCK button
7. START DELAY button
8. SPIN button
9. TEMPERATURE button
10. CYCLE OPTION MENU / SETTINGS MENU button
11. STEAM button
12. WASH CYCLE SELECTOR KNOB



## Specification Sheet

Type	
Capacity	10.5kg
Construction Type	Freestanding
Loading Type	Front loader
Voltage	220-240 V , 50 Hz
Spin Speed Option	Variable
Maximum Spin Speed	1400rpm
Maximum Power	1800W
Delay Feature	Yes
Motor Type	Direct Drive Inverter
Outside Dimension	Length : 596 mm Height : 846 mm Depth : 608 mm
Water Pressure	(0.2-8) kg/cm <sup>2</sup> (0.02 - 0.8) MPa
Machine Class	Class 1

Due to continuous R&D process, specifications and features may change without prior notice in new products manufactured after this product. However, the new specifications and features shall be mentioned in the usual manual, if any, which comes along with the product.

## PROGRAMME CHART

Programme	Temperature [°C]		Spin Speed [rpm]		Max Load [Kg]	Time [h : m]	Rapid Option	Steam Option	Ozone Option	Easy Iron	Multi Rinse	Start Delay	Prewash	Detergents&Additives	
	Default	Range	Default	Range										Detergent	Fabric Softener
Daily Wash	40	☼ - 40	1000	0 - 1400	7	1:52	●	●	●	●	●	●	●	●	●
EcoCotton	60	-	1400	0 - 1400	10.5	3:59	○	○	○	○	○	●	○	●	●
Full load 45'	40	☼ - 40	1000	0 - 1200	10.5	0:45	○	●	●	●	●	●	●	●	●
Delicates	30	☼ - 30	600	0 - 800	1	1:35	○	○	○	○	●	●	○	●	●
Bedding	30	☼ - 30	1000	0 - 1000	3.5	1:30	○	○	●	○	○	●	○	●	●
Baby Care	40	☼ - 40	800	0 - 1000	4	1:25	○	○	●	○	○	●	○	●	●
Rinse & spin	-	-	1400	0 - 1400	10.5	0:38	○	○	●	●	●	●	○	○	●
Spin & drain	-	-	1400	0 - 1400	10.5	0:10	○	○	●	●	○	●	○	○	○
Drum clean	60	60	-	-	0	1:10	○	○	○	○	○	●	○	○	○
More Cycles															
Woollens	40	☼ - 40	800	0 - 800	2	0:55	○	○	○	○	●	●	○	●	●
Ozone refresh	-	-	-	-	1	0:49	○	○	○	○	○	●	○	○	○
Pets Stuff	40	☼ - 40	600	0 - 600	3	1:15	○	○	●	○	○	●	○	●	●
Jeans	40	☼ - 40	800	0 - 1200	4	1:35	○	○	●	○	○	●	○	●	●
Down Jacket	30	☼ - 30	1000	0 - 1200	5	1:30	○	●	○	○	●	●	●	●	●
Shirts	40	☼ - 40	600	0 - 600	2.5	1:30	○	●	●	●	●	●	●	●	●
Silk & Curtains	30	☼ - 30	400	0 - 600	1	1:00	○	○	○	○	○	●	○	●	●
Active Wear	20	☼ - 40	800	0 - 1000	5	1:20	○	●	●	○	●	●	always active	●	●
Cotton	40	☼ - 90	1400	0 - 1400	10.5	2:10	●	●	●	●	●	●	●	●	●
Cuddly Toys	30	☼ - 30	600	-	1	1:10	○	○	●	○	○	●	○	●	●
Cold wash	30	☼ - 30	1000	0 - 1400	10.5	1:50	○	○	●	○	●	●	○	●	●
Sanitize	60	60	800	0 - 1400	5	3:10	○	●	always active	○	●	●	●	●	●
Stainwash	40	☼ - 40	1000	0 - 1400	5	3:00	○	●	●	○	○	●	○	●	●
Rapid 30'	30	☼ - 30	800	0 - 800	5	0:30	○	○	●	○	●	●	○	●	●
Steam Refresh	-	-	-	-	2	0:25	○	○	○	○	○	●	○	○	○

● : Compatible options to add on to wash programmes

Select "Eco Cotton" for Energy / Water Saving cycle. Recommended Load - Max rated capacity. For Energy / Water star details refer to the power saving sticker in the product.

Test in accordance with Standard IEC 60456:2010 & BEE Schedule 12

## Singapore (water label)

**Eco cotton** □ This is the recommended programme at rated load capacity for normally soiled clothes. Test wash cycles in compliance with regulations IEC 60456.

These are the reference programmes for the water label and energy label. Set this wash cycle with a temperature of 60°C. It is the most efficient programme in terms of water and energy consumption. The actual water temperature may differ from the declared one.

\* By selecting the "Spin & Drain" cycle and excluding the spin cycle, the washing machine will drain only.

**6th Sense** - the sensor technology adapts water, energy and programme duration to your wash load.

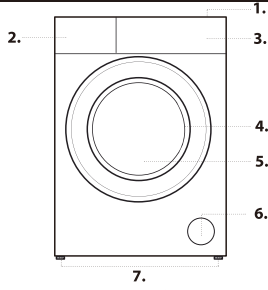
## For all Test Institutes

Long wash cycle for cottons: set wash cycle Eco cotton with a temperature of 60°C.

This data may differ in your home due to changing conditions in inlet water temperature, water pressure etc. Approximate programme duration values refer to the default setting of the programmes, without options.



**PRODUCT DESCRIPTION**

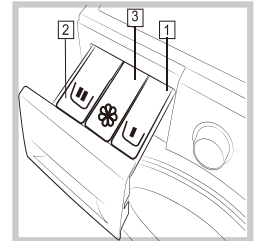


- 1. Top
- 2. Detergent dispenser drawer
- 3. Control panel
- 4. Handle
- 5. Porthole door
- 6. Pump Filter / Emergency drain hose (behind cover flap)
- 7. Adjustable feet (4)

**DETERGENT DISPENSER DRAWER**

Handle the dispenser with care. Avoid pulling or pushing hard the dispenser during opening and closing.

- compartment 1: Pre-wash detergent (powder)**
- compartment 2: Detergent for the wash cycle (powder or liquid)**
- compartment 3: Additives (fabric softeners, etc.)**



The fabric softener should not overflow the grid.

! Use powder detergent for white cotton garments, for pre-washing, and for washing at temperatures over 60°C.

! Follow the instructions given on the detergent packaging.

! Do not load the detergent only at the front, distribute it evenly along the length of the compartment.

! It is recommended to use powder detergent for best results. Do not load the powder detergent only at the front, distribute it evenly along the length of the dispenser compartment.

! To optimize the wash performances at the beginning of some cycles there is a prewash phase where water intake is from prewash compartment followed by a short draining phase before the water fills via main wash compartment.

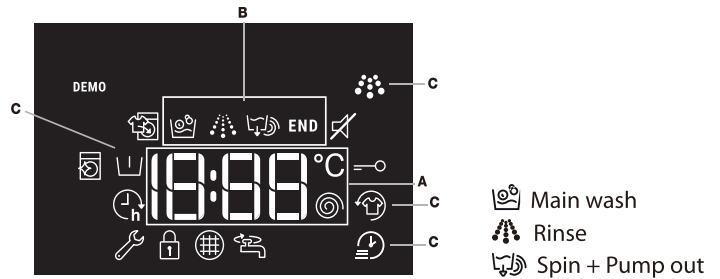
! Instruction for using liquid detergent : Drain hose need to be installed as per instruction (drain hose end port need to be min 65 cm above floor) for best performance. If drain hose end port is < 65 cm from floor, liquid detergent must be loaded inside drum after loading cloth load.

**DISPLAY**

The display is useful when programming the washing machine and provides plenty of information.

**DISPLAY INDICATORS**

- Failure: Call Service
- Refer to Troubleshooting section
- Failure: Water filter clogged
- Water cannot be drained; water filter might be blocked
- Failure: No water
- No or not sufficient inlet water.
- In the event of any failure, refer to the "Troubleshooting" section.



- The duration of the available wash cycles and the remaining time of a running cycle appear in section **A** (the display will show the maximum duration of the cycle chosen, which may decrease after several minutes, since the effective duration of the programme varies depending on the wash load and the settings chosen); if the DELAYED START option has been set, the countdown to the start of the selected wash cycle will appear. Pressing the corresponding button allows you to view the maximum spin speed and temperature values attained by the machine during the set wash cycle, or the values selected most recently, if these are compatible with the set wash cycle.
- The "wash cycle phases" corresponding to the selected wash cycle and the "wash cycle phase" of the running wash cycle appear in section **B**:

- References **C** indicate the wash options available (See "Options" section).
- The "Start Delay" symbol 
- The symbol 
- The 
- For activate/deactivate the mute press and hold

**Key Lock**

To lock the control panel, press and hold the "Key lock" button for approximately 3 seconds. The symbol will light up on the display to indicate that the control panel has been locked (with the exception of the "ON/OFF" button). This prevents unintentional changes to programmes, especially with children near the machine. To unlock the control panel, press and hold the "Key lock" button for approximately 3 seconds.

**Locked door indicator**

When lit, the symbol indicates that the door is locked. To prevent any damage, wait until the symbol turns off before opening the door. To open the door while a cycle is in progress, press the START/PAUSE button ; if the symbol is off, the door can be opened.

## PROGRAMMES

Follow the instructions on the symbols of the garment's wash care label. The value indicated in the symbol is the maximum recommended temperature for washing the garment.



### DAILY WASH

- For washing lightly to normally soiled resilient garments in cotton, linen, synthetic fibres and mixed fibres.

### STEAM REFRESH 25'

- This programme refreshes garments by removing bad odours and relaxing the fibres. Insert dry items only (that are not dirty) and select programme "Steam Refresh 25'". Garments will be a little damp at the end of the cycle and can be worn after a few minutes. The "Steam Refresh 25'" programme makes ironing easier.
- ! Do not add softeners or detergents.
- ! Not recommended for wool or silk garments.

### RAPID 30'

- For washing lightly soiled garments quickly. This programme takes only 30 minutes, saving time and energy.

### STAINWASH

- The programme is suitable to heavily-soiled garments with resistant colours. It ensures a washing class that is higher than the standard class. When running the programme, do not mix garments of different colours. We recommend the use of powder detergent. Pre-treatment with special additives is recommended if there are obstinate stains.

### SANITIZE

- The Sanitize programme uses increased water temperature to eliminate 99.9% of common household bacteria, dust mites and Rodent virus.
- NOTE: Bacteria tested were K. pneumoniae, P. aeruginosa, S. aureus.

### COLD WASH

- Use this programme for lightly soiled/colored fabric for washing without heat, preserved fabric color. This cycle also consumes less energy.

### MORE CYCLES

- Access to more wash programme.

### WOOLLENS

- All wool garments can be washed using programme, "Wool" even those carrying the "hand-wash only" label. For best results, use special detergents and do not exceed max kg declaration of laundry.

### ACTIVE WEAR

- This programme gently cleans athletic wear and removes excess water with a gentle spin.

### CUDDLY TOYS

- Specific programme for removing dust and washing cuddly toys.

### PETS STUFF

- Perfect for removing animal hair from pets bedding and items.

### COTTON

- Suitable to wash heavily soiled and robust cottons .

### SHIRTS

- Use the special wash programme to wash shirts in different fabrics and colours to guarantee they receive the best possible care.

### JEANS

- Turn garments inside-out before washing and we recommend using liquid detergent.

### SILK & CURTAINS

- Use the special wash programme to wash all silk garments or curtains. We recommend the use of special detergent which has been designed to wash delicate clothes. For washing curtains, fold and place them in a pillow case or mesh bag.

### OZONE REFRESH

- Steam and ozone work during the operation to care and sterilize clothes. When selecting this option, there will be an ozone operation phase followed by steam to block proliferation of unpleasant odours caused by bacteria. After the operations, the machine will generate steam periodically and perform slow drum rotations to prevent crease formed. This option cycle starts at the end of washing programme and continue for maximum 6 hours; it can be interrupted at any time by pressing 'Start/pause' button or press the knob. Wait for few seconds before opening the door.

### DOWN JACKET

- Use this programme for washing down/jackets.

### DRUM CLEAN

- Use this every 30 washes to keep the inside of your washer fresh and clean. This cycle uses a higher water level. When using this programme, the drum should be empty. NOTE: Do not use liquid, chlorine bleach.

### ECO COTTON

- This is Energy/Water Saving cycle. Recommended load - Max rated capacity. For washing normally soiled garments. At 60°C this is the standard cotton programmed and the most efficiency in terms of water & energy consumption.

### FULL LOAD 45

- Suitable for washing a full load of cotton clothes moderately soiled in 45 minutes (based on max. capacity declared in program table).

### DELICATES

- For washing very delicate garments. It is advisable to turn the garments inside out before washing them. For best results, use liquid detergent on delicate garments.

**BEDDING CURTAINS**

● Designed for washing eiderdown padded items such as double or single duvets, cushions and anoraks. It is recommended to load such padded items in the drum with the edges folded inwards and not to exceed  $\frac{3}{4}$  of the drum's volume. For optimal washing, we recommend using a liquid detergent.

**RINSE & SPIN**

● Rinses and then spins. For resilient garments.

**BABY CARE**

● Use the special wash cycle to remove the soiling typically caused by babies, while removing all traces of detergent from nappies in order to prevent the delicate skin of babies from suffering allergic reactions. The cycle has been designed to reduce the amount of bacteria by using a greater quantity of water and optimising the effect of special disinfecting additives added to the detergent.

**SPIN & DRAIN**


● Spins the load then empties the water. For resilient garments. If you exclude the spin cycle, the machine will drain only.

**FUNCTIONS****FIRST-TIME USE**





● Once the appliance has been installed, and before you use it for the first time, run a wash cycle with detergent and no laundry, using the wash cycle "Drum Clean" without option Prewash selected.

**DAILY USE**



● Prepare the laundry by following the suggestions appearing under the "TIPS AND SUGGESTIONS" section.

- Press the ON/OFF button .
- Open the door. Load the laundry while making sure not to exceed the maximum load quantity indicated in the wash cycle table.
- Pull out the detergent dispenser drawer and pour the detergent into the relevant compartments, as described in the "DETERGENT DISPENSER DRAWER" section.
- Close the door.
- The machine automatically displays the default temperature and spin speed values for the selected cycle, or the most recently used settings if they are compatible with the selected cycle.
- Select the desired wash cycle.
- Select the desired options.





**STARTING CYCLE**

● Press the START/PAUSE  button. The machine will lock the door ( symbol on) and the drum will start to rotate; the door will be unlocked ( symbol OFF) and then locked again ( symbol on) as preparation phase of each washing cycle. The "Clicking" sound is part of the door locking mechanism. Water will enter the drum and start the washing phase once the door is locked.


**PAUSING A RUNNING PROGRAMME**


● To pause the wash cycle, press the START/PAUSE  button again. To start the wash cycle from the point at which it was interrupted, press the START/PAUSE  button again.

**OPENING THE DOOR, IF NECESSARY**



● Once a cycle starts, the  symbol turns on to signal that the door cannot be opened. While a wash cycle is running, the door remains locked. To open the door while a cycle is under way, for example, to add or remove garments, press the START/PAUSE  button to pause the cycle. If the  symbol is not lit, the door may be opened. Press the START/PAUSE  button again to continue the cycle. After this operation will start the Sensing routine.


**STOP & ADD **

● An icon on the display will signal when additional garments can be introduced into the washing machine, without decreasing the washing performance. To add garments, first stop the washing machine by pressing the START/PAUSE  button then open the door and insert them.


● Press the START/PAUSE  button again to restart the wash cycle from the point at which it was interrupted.

**CHANGING A RUNNING WASH CYCLE**

● To change a wash cycle while it is in progress, pause the washing machine using the START/PAUSE  button, then select the desired cycle and press the START/PAUSE  button again.

! To cancel a cycle that has already begun, press and hold for a few seconds the ON/OFF  button. If water is present then drain function will start. The cycle will be stopped and the machine will switch off.

**PROGRAMME END OF THE WASH CYCLE**


● When programme ends, display will show "END", and the symbol  goes off, the door can be opened. To switch off the washing machine after cycle ends, press the ON/ OFF button. If you do not press the ON/ OFF button, the washing machine will switch off automatically after about 10 minutes. Leave the door ajar to allow the drum to dry.



## OPTIONS

- If the selected option is not compatible with the set wash cycle, the indicator light will flash accompanied by a buzzer and the option will not be activated.
- If the selected option is not compatible with another previously selected option, the indicator light will flash accompanied by a buzzer and the option will not be activated.

### START DELAY

- To set a delayed start for the selected cycle, press the corresponding button repeatedly until the desired delay period is reached. When this option has been activated, the  symbol lights up on the display. To remove the delayed start setting, press the button until "--|--" appears on the display.

### RAPID

- Select this option to reduce the cycle time. This cycle is suggested for washing light soiled clothes.

### FRESH CARE+

- The washing machine will perform gentle tumbling through slow rotations of the drum. Fresh Care+ option starts after the cycle ends for a maximum duration of 6h and you can interrupt at any time by pressing any button on control panel or turning the knob.

### EXTRA RINSE

- Selecting this option allows for enhancing rinsing efficiency and fully removing the detergent. It is particularly useful for sensitive skin.


### TEMPERATURE

- Each wash cycle has a pre-defined temperature. To modify the temperature, press the "Temp°C" button. The value will appear on the display.

### SPIN

- Each wash cycle has a pre-defined spin speed. To modify the spin speed, press the "Spin Speed" button. The value will appear on the display.

## DESCALE AND CLEAN PROCEDURE

 Reminder on the display will regularly (roughly every 50 cycles) remind users that is time to run a maintenance cycle to clean the washing machine and combat limescale build-up and bad odours.

For optimal maintenance we suggest to run empty cycle "Cotton" at minimum 60°C without PreWash and using "Scalegon".

The product can be purchased by contacting the technical assistance service or through the website [www.whirlpool.eu](http://www.whirlpool.eu).

Whirlpool declines all liability for any damages to the appliance caused by the use of other cleaning products for washing machines available on the market.

To delete the descale alert turn the knob or push any button (including ON/OFF button).

## TIPS AND SUGGESTIONS

### Divide the laundry according to:

Type of fabric (cotton, mixed fibres, synthetics, wool, garments to be hand-washed). Colour (separate coloured garments from whites, wash new coloured garments separately). Delicates (small garments – such as nylon stockings – and items with hooks – such as bras: insert them in a fabric bag).

### Empty the pockets:

Objects such as coins or lighters can damage the washing machine and the drum.

### Follow the dosage recommendation / additives

It optimizes the cleaning result, it avoids irritating residues of surplus detergent in your laundry and it saves money by avoiding waste of surplus detergent.

Overdosing of detergent or some disinfectant additives could create excessive foam.

### Use low temperature and longer duration

The most efficient programmes in terms of energy consumption are generally those that perform at lower temperatures and longer duration.

### Observe the load sizes

Load your washing machine up to the capacity indicated in the "PROGRAMME CHART" table to save water and energy.

### Noise and remaining moisture content

They are influenced by the spinning speed: the higher the spinning speed in the spinning phase, the higher the noise and the lower the remaining moisture content.

### Prevent damage to your garments and door gasket

Before you close the door, ensure garments are not trapped between the bellow and the door.



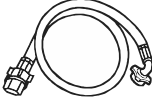


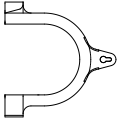
### Do not use a trolley/movable stand when the wash cycle is performed.

The usage of the trolley During the spinning phase could generate over vibrations and damage the appliance.

# HOW TO USE THE APPLIANCE

## ACCESSORIES

Contact our After-Sales Service to check if the following accessories are available for your washing machine (and dryer) model

Instruction Manual	Lid	Water Supply Hose	Spanner	Warranty Card (In user manual)	U-shape holder
					

## DAILY USE

### PREPARING THE LAUNDRY



#### Empty pockets

- Coins, paper clips, etc. could damage the load and the washing machine components.
- Tissues will break down during the wash cycle, and the fragments will have to be subsequently removed by hand.



#### Close all zippers, buttons, and hooks. Tie all ribbons or belts

- Insert the smaller garments (e.g. nylon hosiery, belts, etc.) and garments with hooks (e.g. braziers) into a fabric bag or a pillowcase with a zipper. Remove any rings from curtains, or else place the curtains inside a fabric bag together with the rings.



#### Fabric type / Symbol on the wash label

- Cottons, mixed fibres, easy care/synthetics, wool, handwash items.
- Colour  
Separate coloured and white items. Wash new coloured articles separately.
- Size  
Wash items of different sizes in the same wash load, to improve washing efficiency and distribution of the articles in the drum.
- Delicates  
Wash delicate items separately; they require gentle treatment.

### HOW TO USE THE WASHING MACHINE

#### 1. Load laundry



Open the door and load the laundry. Load the articles one at a time loosely into the drum, without overfilling. Observe the load sizes given in the "PROGRAMME CHART" table. Overloading the machine will result in unsatisfactory washing results and creased laundry

#### 2. Close door




Make sure that no laundry gets stuck between door glass and rubber seal. Close the door so that you can hear it click shut.

#### 3. Open water tap



Make sure that the washing machine is connected to the water mains. Open the water tap.

#### Switch on washing machine

Press the "ON/OFF" . The programme setting which you must frequently will appear on the control panel.

#### 4. Set the desired programme

Select the required programme. The display will show the duration of the cycle.

Adjust the temperature and/or spin speed settings if needed with the relative buttons.

#### Change temperature, if needed

Press "TEMP" button temperature will increase step by step to maximum. Press "TEMP" again, "--" display on screen, to show room temperature. Continue to press "TEMP" "TEMP" button to increase temperature continuously.

#### Change spin speed, if needed

Press "SPEED" button once, default speed display on screen. Continue to press "SPEED" button, speed increasing to maximum. Press "SPEED" again, minimum speed display on screen. Continue to press "SPEED" button to increase speed continuously.

#### Change rinse times, if needed


Press "RINSE" button once, default rinse time display on screen. Continue to press "RINSE" button, rinse time increasing to maximum. Press "RINSE" again, nothing display on screen, to show rinse time zero. Continue to press "RINSE" button to increase rinse time continuously.

#### Change the cycle time, if needed

Press "Rapid" for quicker washing, The cycle duration is reduced based on programme selected.

#### Select options, if needed

Press the button to select the option. The programme parameter will be displayed on the screen.

 If the selected option is incompatible with the programme set, the incompatibility will be signalled by a buzzer (2 beeps)

## 5. Add detergent



Pull out the detergent dispenser and add detergent (and additives/softener) into the relative compartments as described in section "DETERGENT DISPENSER". Observe the dosing recommendations on the detergent pack.


Correct dosing of detergent / additives is important, because:

- it optimizes the cleaning result
- it avoids irritating residues of surplus detergent in your laundry
- it saves money by avoiding waste of surplus detergent
- it protects the washing machine by avoiding calcification of components
- it respects the environment by avoiding unnecessary environmental burden.

## 6. To delay start of the programme

- When press "Start Delay" button you can set the selected programme to start at a later time. To cancel the delayed start, press the button again.


## 7. Start programme

- Press the "Start/Pause"  the door will locked automatically.
- To avoid overflow, do not open the detergent dispenser during a running programme.
- The remaining programme duration which is indicated on the display can vary. Factors like unbalance in the wash load, or foam formation, can have an effect on the programme duration.




## 8. Change the settings of a running programme, if needed

You can still change the settings while a programme is running. The changes will be applied, provided the respective programme phase has not start yet.


If you have changed the programme, do not add detergent for the new programme.

To prevent that a running programme is changed by accident (for instance by children), use the "Key lock"  (see section "FUNCTIONS").



## Pause a running programme and open the door, if needed

- Press "Start/Pause"  to pause a running programme.
- Provided water level is not too high, water temperature below 50°C. the  lights off, you can open the door, for example to add more laundry, or to remove laundry which was loaded by mistake.
- Press "Start/Pause"  to proceed with the programme.

## 9. Cancelling a running programme, if needed

- Press and hold the "ON/OFF"  button until the washing machine stops.
- If the water level and temperature are low enough, the door unlocks and may be opened.
- The door remains locked if there is water in the drum. To unlock the door, switch the washing machine on, select the spin programme and turn the spin option off by setting the spin speed to "- -".
- The water is emptied and the door unlocks at the end of the programme.




## 10. Switch off the washing machine after programme End

- At the end of the cycle, after the washing cycle ends, in the default state, the washing machine buzzes to prompt user. If the buzzer prompt is not required the setting can be canceled. (press "ON/OFF" button, after confirming that the machine is powered on )
- The door can only be opened when the  lights off.
- Check that the door locked symbol is lit, then open the door and take out the laundry.
- Press "ON/OFF"  to switch the washing machine off.

To save energy, if the washing machine is not switched off manually with the button, it turns off automatically approximately 10 minutes after the end of the programme. Leave the door ajar to let the interior of the washing machine dry.



## INDICATORS

	Child Lock	This indicator will light up: Child lock function activated, all buttons (except for power button) locked.
	Start Delay	This indicator will light up: Start Delay function activated.
	Door lock	This indicator will light up: 1. Machine is running a programme. 2. High temperature in drum. 3. High water level.






## HINTS AND TIPS

### RULES FOR SEPARATING LAUNDRY

- Fabric type / indications on label (cotton, mixed fibres, synthetic, wool, handwash items)
- Colour (separate coloured garments from whites, wash new coloured items separately)
- Size (wash items of different sizes in the same load to improve washing efficacy and weight distribution in the drum)
- Delicates (place small items – such as nylon stockings – and garments with clasps – such as braziers – in a laundry bag or in a pillow case with a zip).

### WASH SYMBOLS ON GARMENT LABELS

The value given in the tub symbol is the maximum temperature possible for washing the garment.

-  Normal mechanical action
-  Reduced mechanical action
-  Much reduced mechanical action
-  Hand wash only
-  Do not wash

### CLEAN THE WATER FILTER REGULARLY

- This is needed to prevent the filter from blocking and preventing the water from draining correctly.

### SAVING ENERGY AND PROTECTING THE ENVIRONMENT

- Keeping within the load limits indicated in the “PROGRAMME CHART” will optimise energy, water and detergent consumption and reduce washing times.
- Do not exceed the detergent quantities recommended by the detergent manufacturer.
- Save energy by using a 60 °C instead of a 90 °C wash programme, or by using a 40 °C instead of a 60 °C wash programme. We recommend using “Eco Cotton” programme, which is longer, but uses less energy.
- To save energy and time when washing, select highest spin speed available for the programme to reduce the residual water remaining in the garments at the end of the wash cycle.
- Pretreat any stains with an appropriate stain remover, or else dampen any dried-on stains with water prior to washing, as this will reduce the need to use a high temperature wash programme.
- Quick programme applicable to quick washing of a small load with lightly soiled.

## CLEANING & MAINTENANCE

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**For any cleaning and maintenance, switch off and unplug the washing machine.  
Do not use flammable fluids to clean the washing machine.**

### CLEANING THE OUTSIDE OF THE WASHING MACHINE

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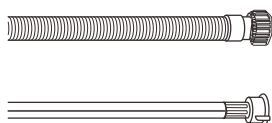
Use a soft damp cloth to clean the outer parts of the washing machine.

Do not use glass or general purpose cleaners, scouring powder or similar to clean the control panel – these substances might damage the printing.

### CHECKING THE WATER SUPPLY HOSE

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Check the inlet hose regularly for brittleness and cracks. If damaged, replace it by a new hose available through our After-Sales Service or your specialist dealer. Depending on the hose type:



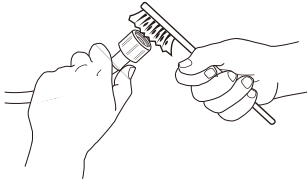
If the inlet hose has a transparent coating, periodically check if the colour intensifies locally. If yes, the hose may have a leak and should be replaced.

## CLEANING THE MESH FILTERS IN THE WATER SUPPLY HOSE

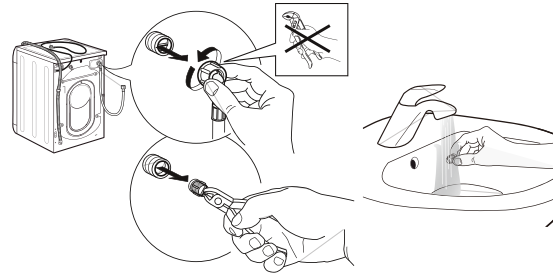
1. Close water tap and unscrew the inlet hose.



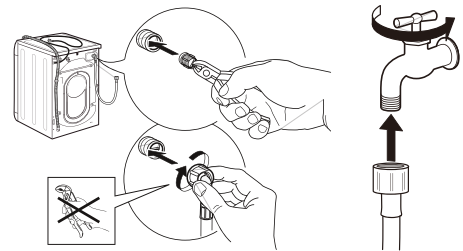
2. Clean the mesh filter at the hose's end carefully with a fine brush.



3. Now unscrew the inlet hose on the back of the washing machine by hand. Pull out the mesh filter from the valve on the back of the washing machine with pliers and carefully clean it.

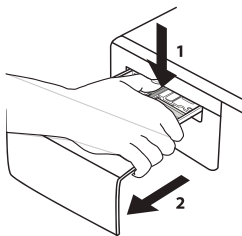


4. Insert the mesh filter again. Connect the inlet hose to water tap and washing machine again. Do not use a tool to connect the inlet hose. Open the water tap and check that all connections are tight.

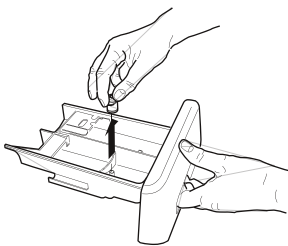


## CLEANING THE DETERGENT DISPENSER

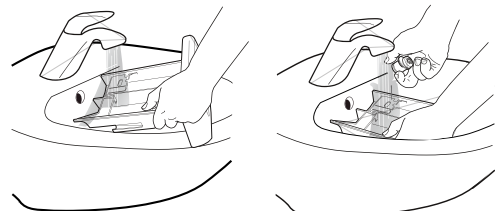
1. Remove the detergent dispenser by pressing on the release button and at the same time pulling out the detergent dispenser.



2. Remove the insert from the softener compartment.



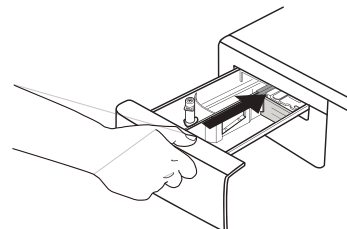
3. Clean all parts under running water, removing all detergent or softener residues.



4. Wipe the parts dry with a soft cloth.



5. Reinstall the detergent dispenser and push it back into the detergent compartment.

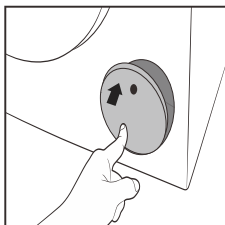


## CLEANING THE WATER FILTER / DRAINING RESIDUAL WATER

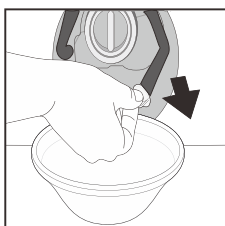
**Switch off and unplug the washing machine before cleaning the water filter or draining residual water. If you used a hot wash programme, wait until the water has cooled down before draining any water. Clean the water filter regularly, to avoid that the water cannot drain after the wash due to obstruction of the filter. If the water cannot drain, the display indicates that the water filter may be clogged.**

### Cleaning the drain pump filter / draining residual water

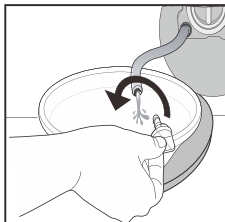
1. Power Off and unplug the washing machine from the electrical outlet.
2. Gently press the top area of the filter cover to open.



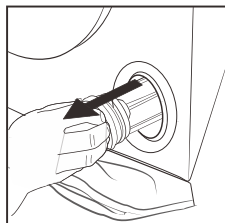
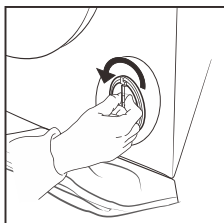
3. Place a container close to the pump to collect any spillage.
4. Stretch the "emergency drain hose" to the container.



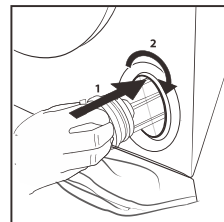
5. When the container is full with water, plug the stopper to the hose end and empty the container. Repeat this procedure until no more water flows out. Afterwards firmly close the emergency drain hose with the stopper and reinsert the hose in the washing machine's base.



6. **Remove filter:** Lay a cotton cloth beneath the drain pump filter, which can absorb a small amount of water. Then remove the drain pump filter by turning it out anticlockwise.











7. Clean the drain pump filter: remove residues in the filter and clean it under running water.
8. Insert the drain pump filter: Reinsert the drain pump filter again by turning it in clockwise direction. Make sure to turn it in as far as it goes; the filter handle must be in vertical position. To test water tightness of the drain pump filter, you can pour about 1 liter of water into the detergent dispenser.



# TROUBLESHOOTING

Your washing machine could occasionally fail to work. Before contacting the Technical Assistance Service, make sure that the problem cannot be easily solved using the following list.

Anomalies	Possible causes / Solution
<b>The washing machine does not start.</b>	The appliance is not plugged into the socket fully, or not enough to make contact. There is no power in the house.
<b>The wash cycle does not start.</b>	The washing machine door is not closed properly. The ON/OFF  button has not been pressed. The START/PAUSE  button has not been pressed. The water tap has not been opened. A delay has been set for the start time. The Demo Mode is active (see below how to deactivate).
<b>The washing machine does not fill with water (  appears on the display).</b>	The water inlet hose is not connected to the tap. The hose is bent. The water tap has not been opened. There is no water supply in the house. The pressure is too low. The START/PAUSE  button has not been pressed.
<b>The washing machine continuously loads and unloads water.</b>	The drain hose is not fitted between 65 and 100 cm from the floor. The free end of the hose is immersed in water. The wall drainage system is not fitted with a breather pipe.  If the problem persists even after these checks, turn off the water tap, switch the appliance off and contact the Technical Assistance Service. If the home is on one of the upper floors of a building, there may be problems relating to back-siphonage, causing the washing machine to fill with water and drain continuously. Special anti-siphon valves are available in shops and help to prevent this inconvenience.
<b>The washing machines does not drain and the symbol  (F9E1) on the display.</b>	Clean the pump filter (see Care and maintenance chapter) The drain hose is bent. The drainage duct is clogged.
<b>The washing machine vibrates a lot during the spin cycle.</b>	Transport bolts have been not removed correctly during installation. The washing machine is not leveled. The washing machine is tucked between furniture cabinets and the wall.
<b>The washing machine leaks.</b>	The water inlet hose is not screwed on properly. The detergent dispenser drawer is obstructed. The drain hose is not properly attached.
<b>The  symbol appear and the display visualises an error code (e.g.: F1E1, F4...).</b>	Switch off the machine and unplug it, wait for approximately 1 minute and then switch it back on again. If the problem persists, contact the Technical Assistance Service.
<b>There is too much foam.</b>	The detergent is not suitable for machine washing (it should display the text for washing machines or hand and machine wash or the like). Too much detergent was used.
<b> phase icon blinks, 0 spin speed displayed .</b>	Unbalance of laundry load prevented spin cycle, to protect the washing machine. If you want to spin the wet laundry, add more laundry items of different sizes and start Spin&Drain programme. Avoid small laundry loads consisting of few big, absorbent pieces of laundry / wash different sizes of articles in one load.

*Disable the DEMO MODE: The following actions must be carried out in sequence, without breaks. Switch the machine ON and then switch it OFF again. Press the START/PAUSE  button until the buzzer is heard. Switch the machine on again. The DEMO indicator flashes and then turns OFF.*



## AFTER-SALES SERVICE

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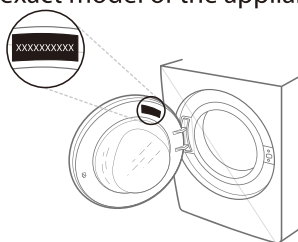
### BEFORE CALLING THE AFTER-SALES SERVICE

1. See if you can solve the problem by yourself with the help of the suggestions given in the **TROUBLESHOOTING**
  2. Switch the appliance off and back on again to see if the fault persists.
- 

### IF AFTER THE ABOVE CHECKS THE FAULT STILL OCCURS, GET IN TOUCH WITH THE NEAREST AFTER-SALES SERVICE

When contacting our Client After-sales service, always specify:

- a brief description of the fault;
- the type and exact model of the appliance;



- your full address;
- your telephone number.

If any repairs are required, please contact an authorised after-sales service (to guarantee that original spare parts will be used and repairs carried out correctly).

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## Register your product online 網上登記新產品保養

For Singapore Warranty, please scan QR code or visit below website:



<https://www.whirlpool.com.sg/warranty-registration.php>

For Hong Kong Warranty 香港地區保養

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