Whirlpool

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User Manual

Model: 5WS21NIJGS 5WS21NIJVS

6th Sense Smart Preservation

The world's household appliance brand for one hundred years.

- Thank you for choosing our products
- Please read this instruction carefully before using
- Please keep this instruction for future reference
- Proficient use to save electricity

Dear User,

Thank you for choosing our products. We are sure you will find your new Appliances pleasure to use. Before you use the appliance, we recommend that you read through these instructions carefully and retain for future reference. Design and specification may change due to product development, no prior notice will be given.

WARNING

- The appliance has to be unplugged after use and before carrying out user maintenance on the appliance.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
- WARNING: When positing the appliance, ensure the supply cord is not trapped or damaged.
- WARNING: Do not locate multiple portable socket-outlets or portable power supplies at rear of the appliance.
- WARNING: Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.
- WARNING: Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
- WARNING: Do not damage the refrigerant circuit.
- WARNING: Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. cleaning and user maintenance shall not be made by children without supervision.
- For appliances which use flammable insulation blowing gases, the instructions shall include information regarding disposal of the appliance.

Correct Disposal of this product

Correct Disposal of this product

This marking indicates that this product should not be disposed with other household wastes throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this produce for environmental safe recycling.

Content

| Overview | Product features | |
|----------------------|--|-----|
| Safety Instructions | Safety labels | 2 |
| | Safety notice | 2-3 |
| Using your Appliance | Moving and placement | 4 |
| | Cleaning and maintenance | 4 |
| | Preparation for usage | 5-6 |
| | Control panel introduction | 7 |
| | Function introduction | |
| | Lamps and Repair and Replacement Thereof | 10 |
| | Defrosting | 10 |
| | How to use freezer compartment | 11 |
| | How to use fridge compartment | 12 |
| Failure Analysis | Non-failure analysis | 13 |
| | Trouble shooting | 13 |
| Specification | | 14 |



Warning: Risk of fire / flammable materials. The flammable refrigerant R600a and flammable insulation blowing gas Cyclopentane used. Overview

Product Features

• Premium Aesthetic: A high-grade colour plate or colour glass is used on the outside of the fridge-freezer door, steady and noble. The flat back design presents an elegant back. • Smart Control: Controlled by a smart controller, optimal refrigeration effects can be achieved by automatic adjustments in accordance with the temperature of the Fridge-freezer interior and the ambient temperature. 6^{th} Sense intelligence technology is used to keep vegetables and fruits fresh for • Intelligent keep fresh: longer time. • Intelligent Alarms: Equipped with door-open alarm, breakdown alarm and other functions. With a user-friendly design, an independent ice maker is provided on the door to • Twist Ice Maker: save space of freezer compartment and enable easy use. • Transparent Compartments : The completely transparent interior parts are clean and tidy and enable all the stored food to be seen at a glance.

Diagram



• There may be discrepancies exist between models, either on features or accessories, please refer to the model you have.

Safety Instructions

Safety Labels



Safety Notice



1

Safety Instructions



• This Fridge-freezer is intended for household and similar uses such as kitchen areas in shops, offices or other workplaces; customers in farms and hotels, motels and residence environments; family hotels; restaurants and similar non-retail applications.

Using your Appliance

Moving and Placement

- Do not move the refrigerator with its doors or handles, please move by lifting up the bottom of it.
- Do not invert, horizontally lay, squeeze or vibrate the refrigerator. When move the refrigerator, do not decline more than 45° .
- In order to avoid appliances' damage or body injury, please remove all the parts and shelves, and seal the drawers, vegetable compartments, door shelves and doors with stickers, to ensure doors will not open and no parts collision, friction, falling during transportation.
- When moving it over a short distance, adjust the feet of the Fridge-freezer upwards so that the adjusted feet can maintain a distance from the ground and the Fridge-freezer can move on its front and rear casters.
- The refrigerator should be put on a flat and solid floor. The mat must be flat, solid, hard and fireproof if the refrigerator needs to be put at a higher place. Please note that the bottom foam cannot be used as a mat.



Cleaning and Maintenance

- Unplug or disconnect power before cleaning.
- Remove all the door shelves, drawers and vegetable compartments, and clean them with wet cloth.



Clean the glass shelves

Clean the door seal

and Refrigerator rooms

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Neutral detergent

• Remove the door seal and clean it with neutral detergent. After cleaning, fix the seal in the four corners of the door slot, then embed the rest of the seal part by part.



- it with a warm wet rag dipped with a small amount of a mild detergent and then with a dry rag to keep the inside and outside of the Fridge-freezer clean.
- Do not scrub it with a hard bristle brush or steel wire brush or boiling water, decontaminating agents, acidic or alkaline detergents, perfumed soap, grinding powders, gasoline, thinners, alcohol or organic benzene solutions.
- If the refrigerator will not be used for a long time, please pull out the plug, clean and dry it. Leaving a little gap when close the door, and place the refrigerator in a dry and ventilated place.



- When cleaning electrical components such as switches and lamps, use a dry cloth.
- During maintenance or cleaning, the temperature rise of frozen food may shorten its shelf life.



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NOTICE

Preparing for Usage



• Unpack all the packaging materials Carton boxes, foams and all stickers must be removed.



Keep children away from the packaging, since the folded packages and plastic bag may cause suffocation.

• Check the accessories and documents

Please check the accessories inside the package according to diagram, contact the shop from which you purchased if anything is missing.

Installation

- Install the Fridge-freezer in a dry, well-ventilated place away from a stove and direct sunlight.
- Heat dissipation is required when the Fridge-freezer is working. In addition, a certain space is required for opening the door. In order to achieve a good refrigeration effect and meet the requirements for normal use, please leave the required space as shown in the figure.



If the refrigerator is not stable, adjusting the adjustable feet can fix the problem. The clockwise direction will increase the height and the counter clockwise direction will decrease the height. Before using the refrigerator, the adjustable bottom foot must be adjusted to touch the ground firmly to fix the position of the refrigerator.



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Using your Appliance Preparing for Usage

Vibration and noise will be generated if the refrigerator is not balance. If refrigerator is placed on top of carpet, wooden floor or plastic floor, the color of floor may discolor due to the heat generated by the refrigerator. It is suggested to use flat, solid, hard and fire-proof materials under the refrigerator. As the door of SxS fridge is heavier than other fridge, to ensure the doors return to original position (close the door firmly). It is suggested to adjust the adjustable feet to maximum, so that the fridge will tilted backward.

• Adjustment of the Vertical Unevenness of the Left and Right Doors

If the fridge door is lower than the freezer door, first unscrew the nut anti-clockwise with the large end of a wrench. Next, use the small end of the wrench to turn the bolt clockwise to raise the fridge door to align with the freezer door, and then use the large end of the wrench to tighten the nut clockwise.



• CFC-free refrigerant, R600a, is flammable, closed in the refrigeration system, will not leak in normal process. Leakage would occur if the refrigeration system was damaged, then it must be kept away from flames (i.e. electrical products) and open the windows for ventilation, and contact customer service center.

Turning on the Machine

- Standing:After installation and adjustment, wait for at least 4 hours before connecting the appliance to ensure the refrigerator can function normally.
- Refer to the Fridge-freezer Diagram (see P1). Put the accessories in place.
- When the Fridge-freezer is turned on for the first time, both the pre-set freezer and fridge temperatures are displayed (when the Fridge-freezer is delivered from the factory, the freezer temperature is set to 5°C and the fridge temperature -18°C).
- Turn on the power. Close the door and check if the compressor is running.
- Store food in the Fridge-freezer after it is cool: When the Fridge-freezer is used for the first time, the inside of the Fridge-freezer can be fully cooled only after it is powered up for 2-3 hours, or longer in the summer. Put food in the Fridge-freezer after it is cool (the inside of the Fridge-freezer may have a plastic smell before use. The smell will disappear after the Fridge-freezer is cool).
- The Freshness Preserving Lamp behind the fridge Fruit and Vegetable Crisper will emit light of different colours, which simulates sunlight enabling the photosynthesis of fruits and vegetables and is favourable for freshness preservation .
- 6th Sense Freshness Preserving Device: 6th Sense intelligence technology is used to keep vegetables and fruits fresh for longer time.
- In order to prevent your fingers from being squashed when the Fridge-freezer doors are opened or closed, do not open or close the two doors at the same time.



6th Sense Freshness Preserving Device

Control Panel Introduction

| 6 th Sense Icon | $ {igsidow {iggsidow {igutow {iggsidow {igutow {iggsidow {i$ | |
|----------------------------|--|------------------------|
| Freezer Compartment | | Fridge Compartment |
| | Compartment setting | Compartment Selection |
| | | Temperature Display |
| | Temperature setting | Temperature Adjustment |
| Holiday Mode | £ Holiday | Quick Cooling |
| Smart Mode | AUTO 💥 Smart Freeze | Quick Freezing |
| Mode Selection | Mode ? setting as | Lock/Unlock Icon |

Instructions for buttons and icons

- 6th sense icon: the refrigerator will automatically sense the inside fridge and ambient temperature, and automatically adjusts the running mode to achieve the best performance. If there is any compartment is open, this icon will off to remind.
- Freezer Compartment: when the icon flashes, LED shows the freezer temperature.
- Fridge Compartment: when the icon flashes, LED shows the fridge temperature.
- Compartment Selection: Press the Compartment setting button in succession, fridge and freezer will be chosen in turn, and the icon light of that chosen compartment will blink.
- Temperature display: " OFF ", "-88 ", " ℃ ", " H " four parts.
- OFF blinks, means the chosen compartment is closed.
- -38 shows the setting temperature of the chosen compartment.
- c means the unit of the temperature is degree Celsius.
- H blinks during freezer time setting. It means the unit in hour.

Using your Appliance

Instructions for buttons and icons

- Temperature setting: press "Temperature setting" key to adjust the temperature of selected compartment. When the fridge icon flashes, press "Temperature setting" key for 3 seconds, the fridge icon stop flashing and temperature resumed.
- Holiday Mode: turn on for refrigerator to operate in vacation mode.
- Quick Cool icon: turn on for refrigerator to operate in fast cooling mode.
- Auto icon: turn on for refrigerator to operate in intelligent mode.
- Quick Freeze icon: turn on for refrigerator to operate in fast freezing mode.
- Mode setting: press "Mode setting" key to select different mode. Under quick freezing mode, press "Mode setting" key for 3 seconds to adjust the quick freezing time.
- Lock/Unlock Icon: With icon light up, the control panel is locked. Press "Mode setting" key for 3 seconds to unlock the control panel.

Function Introduction

• Lock and unlock

The control panel will lock automatically if no operation after 30 seconds and the lock icon on. When it is locked mode, user press any button, the lock icon will flashes 3 times to remind user to unlock the control panel. By pressing "Mode setting" key for 3 seconds will unlock the control panel.

• Temperature display

Display the set temperature of each compartment.

• Steps of temperature setting

Under unlock mode, press "Compartment setting" to select the compartment (the selected compartment icon will flashes). At this moment, the "Temperature Display" shows the temperature of the selected compartment. Press "Temperature setting" key to adjust the temperature. The new set temperature will activate after 5 seconds.

| Compartment | Temperature range | |
|-------------|-------------------|--|
| Fridge | 2°C ~ 8°C | |
| Freezer | -15°C ~ -22°C | |



When new temperature is set, it will come into balance after a while. And the duration depends on the new temperature setting range, the environment temperature, the door opening frequency, and the amount of food stored in the refrigerator, etc.



Function Introduction

Holiday Mode

- Unlock control panel and press "Mode Setting" key until " \mathfrak{L} " icon light up. In holiday mode, the fridge temperature is set at 7°C, freezer temperature is set at -15°C. If other mode is selected or the temperature of fridge or freezer compartment is changed, holiday mode will be deactivated.
- In the Holiday Mode, you can adjust the fridge temperature or the freezer temperature, or exit the Holiday Mode and select another mode.

Quick Cooling Mode

- Unlock control panel and press "Mode Setting" key until " "icon light up. In quick cooling mode, the fridge temperature will then be automatically set to 2°C and the refrigeration will be maintained for a while to achieve the Quick Cooling of the food in the fridge. In the Quick Cooling Mode, more food can be stored in the fridge at a time, and the food can be quickly chilled to the set temperature. This is favorable for the long-term preservation of the food. The default duration of cool mode is 2.5 hours.
- In the Quick Cooling Mode, the fridge cannot be turned off. If the Quick Cooling Mode starts when the fridge is turned off, the fridge will be forcibly turned on for refrigeration.
- After the Quick Cooling time is over or another mode is selected or the fridge temperature is adjusted, the Quick Cooling Mode will stop.

Smart Mode

- Unlock control panel and press "Mode Setting" key until " 🐨 " icon light up. In smart mode, the fridge temperature is set at 5°C, the freezer temperature is at -18°C. If other mode is selected or the temperature of fridge or freezer compartment is changed, smart mode will be deactivated.
- In the Smart Mode, the fridge can be turned on or off.
- In the Smart Mode, you can adjust the fridge temperature or the freezer temperature, or exit the Smart Mode and select another mode.

Quick Freezing Mode

- Unlock control panel and press "Mode Setting" key until " * " icon light up. In quick freezing mode, the freezing temperature will then be automatically set to -24°C. In the Quick Freezing Mode, more food can be stored in the freezer at one time. Freezing food quickly is favorable for the long-term preservation of the food. If the temperature of the food placed in the freezer is high or the amount of the placed food is large, the freezing time can be prolonged, which can be set according to the status of the stored food.
- If other mode is selected or the temperature of freezer compartment is changed, fast freeze mode will be deactivated. The default duration of fast freeze mode is 6 hours. To change the quick freezing time, press "Mode Setting" key for 3 seconds, the temperature display will flash and shows the fast freeze duration (H icon also flashes). Press the key again to adjust the time with sequence 6-12-18-24-30-6. The new setting will be activated after 5 seconds.
 - If you select another mode while the Fridge-freezer is working in a mode, this mode will stop automatically.
 - When you set the fridge or freezer temperature, the Holiday, Quick Cooling, Smart or Quick Freezing Mode will automatically stop.
- After exiting from the Holiday, Quick Cooling, Smart or Quick Freezing Mode, the Fridge-freezer will run at the prior set temperature.

Using your Appliance Function Introduction

Turning Off the Fridge

- When the fridge is turned on, switch the Compartment to the Fridge (the Fridge Icon will blink). Press and hold the Temperature Adjustment Button for 3 seconds to turn off the fridge. The Fridge Icon will go out.
- When the fridge is turned off, switch the Compartment to the Fridge (the Fridge Icon and the "OFF" Icon will blink). Press and hold the Temperature Adjustment Button for 3 seconds to turn on the fridge.
- When no food is stored in the fridge or when the fridge is turned off since you do not need it due to low temperatures in winter, you can turn off the fridge to save electricity.

Power Off Memory

• The refrigerator can memorize the mode settings and status before power off. When the power resumes, it will operate with previous settings.

Door Open Alarm

• When the fridge door is opened more than 90 seconds, the buzzer buzz.(The sound can be cancelled by pressing any button), the fridge display screen shows "dr"; the warning will be cancelled after the door is closed.

High Temperature Alarm

• When the freezer stays high temperature for a long time, the buzzer makes a sound.(The sound can be cancelled by pressing any button), the freezer display screen shows "H"; Once the freezer temperature drops, the warning will be cancelled.

Failure Alarm

• When a failure is detected, the temperature display screen will show errors like "**EO**~**E9**,**EA**" The refrigerator remains function, but it needs to be fixed immediately.

Lamps and Repair and Replacement Thereof

• The LED Lamp has low energy consumption and a long service life. If there is any abnormity, or repair and replacement are required, please contact aftersales personnel for door-to-door service.

Defrosting

• The Fridge-freezer uses a full air cooling refrigeration system and can automatically defrost. Except recommended by the manufacturer, no mechanical equipment or other means should be used to accelerate the defrosting process. For example, defrosting with hard or sharp tools is strictly prohibited.



How to use the freezer compartment



 During a power blackout, door opening and closing times should be reduced as much as possible. It is inappropriate to put more fresh foods in the Fridge-freezer.

Using your Appliance How to use fridge compartment





Failure Analysis

Non-failure analysis

- Condenser Pipes are attached between both sides of the main body of the Fridge-freezer and the middle beam and may radiate heat while they are working. Therefore, it is normal that they will have a high temperature.
- The temperature is high inside the refrigerator during the first time operation, cooling time will be longer.
- Due to the high flow rate of refrigerant in the capillary within the refrigeration system, water running sounds may occur sometimes.
- When the humidity is high, it is a normal phenomenon for dew appearing on the refrigerator surface and particularly near the door sealing, you can dry it with a soft cloth.

Trouble Shooting

| Problems | Possible Cause & Solution | |
|---|---|--|
| Refrigerator is not working | Check if the power is connected; voltage is too low; power cord is firmly plugged | |
| Cooling | Check if food storage is overcrowded | |
| | Check if there are too many cook food stored | |
| performance | Check if the door opens frequently | |
| is not good | Check if dissipation space around the refrigerator is enough | |
| 10 not good | Check if the doors are shut properly or the door seal is damaged or deformed | |
| Food in fridge com- partment is frozen | Check if fridge compartment temperature is set too low | |
| | Check if the food with much water placed too close to the back wall | |
| | Check if it is overfilled with food thereby influencing the circulation of cooling air. | |
| | Check if foods are placed close to the temperature sensor. | |
| | Check if the floor is flat or the refrigerator is placed steadily | |
| | Check if refrigerator touches the wall or other objects | |
| Abnormal noise | Check if all accessories are in right place | |
| | Check if refrigeration pipelines inside compressor touch each other | |
| Odors from the compartments | Check if food with peculiar smell kept with seal | |
| | Check if some food spoilages | |
| | Check if the interior needs to be cleaned | |
| Non-stop operation during high tem- perature weather in summer | Check if there are too many hot food stored | |
| | Check if temperature is set too low | |
| | Check if foods are stacked near the temperature sensor. | |
| | Check if door opens frequently | |
| | Check if air cannot ventilate smoothly or condenser dissipation is not enough | |
| | Check if doors are not closed firmly or door seal is damaged / deformed | |

Specifications

| Product Model | 5WS21NIJGS | 5WS21NIJVS |
|------------------------------|----------------|----------------|
| Total Storage Volume (L) | 573 | 573 |
| Fresh-food Volume (L) | 373 | 373 |
| Freezer Volume (L) | 200 | 200 |
| Climate Class | Т | Т |
| Protection Class | Class I | Class I |
| Star Level Mark | * * * * | * * * * |
| Refrigeration Mode | No Frost | No Frost |
| Rated Voltage/Frequency | 220-240V~/50Hz | 220-240V~/50Hz |
| Rated Current (A) | 1.3 | 1.3 |
| Defroster Power(W) | 225 | 225 |
| Energy Consumption(kW·h/24h) | 1.55 | 1.55 |
| LED Lamp Power(W) | 10 | 10 |
| Freezing Capacity (kg/24h) | 9 | 9 |
| MELS energy ticks | 2 ticks | 2 ticks |
| Refrigerant, Amount | R600a , 83g | R600a , 83g |
| Insulation Blowing Agent | Cyclopentane | Cyclopentane |
| Noise(dB (A)) | ≤44 | ≤44 |
| Weight (kg) | 115 | 108 |
| Dimensions(W*D*H) | 915x717x1802 | 915x727x1802 |

Due to product improvements and technical updates, the parameters of this product may be changed in the future without prior notice. The nameplate on the back of the Fridge-freezer shall prevail.

